



## CPAP Resupply Program

Cape Medical Supply is proud of our industry leading PAP resupply program. We have a number of options available for our patients to place their orders and keep up with their PAP supply needs.

1. **Email Portal**: register for our email portal and receive email reminders according to your insurance plans allowed limits and frequency of replacement. To enroll for this program email [MyResupply@CapeMedical.net](mailto:MyResupply@CapeMedical.net) and we will send you a HIPAA secure invitation to register. Please be sure to include your full name and date of birth in your email.
2. **Resupply Call Center**: our dedicated resupply call center will call you according to your insurance plans allowed limits and frequency of replacement, or you can call them! The direct line for the resupply call center is **844-461-8720**.
3. **Patient App**: Ordering from the palm of your hand – you can do that with Cape Medical Supply! Once you are registered for the Email Portal (see #1 above) we can send you an invitation to enroll in our patient app where you will receive notifications when you are eligible for new supplies and can also communicate with our team securely, right from the app!

Many insurances allow for your next 3 months of supplies to be sent in one convenient shipment. If your insurance qualifies for this, we will offer you the 3 month supply option during your next order.

We hope this information helps you understand the options available to you and we are confident these options will assist you with best managing your ongoing sleep therapy needs. If you have any other questions about our programs, or need any assistance, please email us at [Info@CapeMedical.net](mailto:Info@CapeMedical.net) today.

**Please see next page for information on recommended supply replacement schedules.**



Most, **but not all**, insurance plans follow the below supply replacement schedule. For the most accurate information it is suggested you check with your specific insurance plan for details.

Manufacturers also recommend the following schedule to ensure supplies remain clean, bacteria free and functioning as intended.

**Table 1: DME MACs' Determination of Reasonable and Necessary Replacement of CPAP Supplies**

<b>HCPCS Code</b>	<b>Description</b>	<b>Frequency</b>
A4604	CPAP Tubing With Heating Element	1 per 3 months
A7027	Combination Oral/Nasal CPAP Mask	1 per 3 months
A7028	Replacement Oral Cushion for Oral/Nasal Mask	2 per 1 month
A7029	Replacement Nasal Pillows for Oral/Nasal Mask, One Pair	2 per 1 month
A7030	Full Face Mask	1 per 3 months
A7031	Full Face Mask Interface	1 per 1 month
A7032	Cushion for Nasal Mask Interface	2 per 1 month
A7033	Nasal Pillows	2 per 1 month
A7034	Nasal Interface	1 per 3 months
A7035	Headgear	1 per 6 months
A7036	Chinstrap	1 per 6 months
A7037	Tubing	1 per 3 months
A7038	Disposable Filter	2 per 1 month
A7039	Nondisposable Filter	1 per 6 months
A7046	Humidifier Water Chamber	1 per 6 months

Source: DME MAC LCDs: CIGNA Government Services (L11518) dated February 4, 2011; National Government Services (L27230) dated October 1, 2011; National Heritage Insurance Company (L11504) dated February 4, 2011; and Noridian Administrative Services (L171) dated October 1, 2011.